2-10 · 2-3 공감의 빛과 그림자
02 인간과 사회 · 교재 p.49

2024년 7월 고3 학평 38번

2024년 7월 시행 · 전국연합학력평가

Prosocial behavior—that is, behavior that is ① intended to help another person—can be motivated by two different pathways, according to Daniel Batson at the University of Kansas. One pathway, the egoistic pathway, is largely self-focused: we provide help if the rewards to us ② outweighs the costs. This pathway is the one that is ③ operating if we hand a homeless person a dollar to make ourselves feel better. Doing so costs us very little—only a dollar—and the reward of doing so—avoiding the guilt we'd feel from simply walking by—is greater. But according to Batson's hypothesis, there is another pathway, which is other-focused—it's motivated by a genuine desire to help the other person, even if we incur a cost for doing so. ④ Following this pathway, we act altruistically when we feel empathy for a person and can truly imagine a situation from their perspective. This ability to see the world from someone else's perspective can lead us ⑤ to help, even if there are considerable costs.

1. 어법 윗글의 밑줄 친 부분 중, 어법상 틀린 것은?

① ② ③ ④ ⑤

2. 요약문 완성 윗글의 내용을 한 문장으로 요약하고자 한다. 빈칸 (A), (B)에 들어갈 말로 가장 적절한 것은?

According to Batson, helping can be driven either by a (A) _____ calculation of rewards and costs or by genuine (B) _____ that makes us help even at a considerable cost.

	(A)		(B)
①	self-focused	……	guilt
②	moral	……	reward
③	social	……	fear
④	self-focused	……	empathy
⑤	careful	……	pressure

2026학년도 9월 모평 32번

2025년 9월 시행 · 한국교육과정평가원

Although empathy is widely ① praised by scholars and public figures, not everyone is an empathy booster. Critics of empathy argue that empathy will not save us from interpersonal and intergroup conflict. In fact, they argue, empathy makes such conflicts ② worse. These critics maintain that empathy can be ③ exhausting and lead to burnout, insensitivity to suffering, or worse. They argue that we tend to empathize strongly with our in-group and ④ resist empathizing with out-groups, and even enjoy the suffering of out-groups in competitive or threatening contexts. Thus, the prescription for more empathy is often ⑤ effective in cases of conflict. Empathy, they argue, can further entrench conflict and force us into an us vs. them mentality. Finally, even when we try to empathize with others who are dissimilar from us or in unfamiliar contexts, sometimes we are unable to accurately empathize with their experiences, causing further misunderstandings and frustration. Critics of empathy argue that we should give up on empathy and employ other tools in pursuit of social harmony, e.g., rational compassion or moral emotions like fear, anger, and shame.

1. 어휘 윗글의 밑줄 친 부분 중, 문맥상 낱말의 쓰임이 적절하지 않은 것은?

① ② ③ ④ ⑤

2. 주제 윗글의 주제로 가장 적절한 것은?

① ways to increase empathy toward strangers
② critics' arguments that empathy can worsen conflict
③ why scholars praise empathy
④ the link between empathy and creativity
⑤ how burnout affects workplace performance

2027학년도 9월 모평 29번

2026년 9월 시행 · 한국교육과정평가원

Leaders come in all shapes and sizes, but successful leaders tend to have one thing in common: the ability to share someone else's feelings, known as empathy. While empathy forms in everyone to some degree, effective leaders know how to develop this emotional guidance system to connect with others' feelings and perspectives. However, empathy in leaders is more than simply being kind to employees, clients, and customers. Empathetic people seem more approachable, focusing on the words of others. Listening to the needs of employees enables leaders to clearly identify _____. Utilized in this way, empathy can be considered a crucial part of maintaining employee satisfaction. Leaders who are unable to surround themselves with competent employees will not be successful. Indeed, a leader's failure to empathize with talented workers is one of the main situations that could lead them to leave an organization. In this case, the organization must spend precious time and money to find suitable replacements for them.

1. 빈칸 추론 윗글의 빈칸에 들어갈 말로 가장 적절한 것은?

① how much they should be paid
② who should be replaced first
③ which customers are most valuable
④ when to stop listening
⑤ what makes them feel heard

2. 제목 윗글의 제목으로 가장 적절한 것은?

① Kindness Alone Makes a Great Leader
② Why Leaders Should Hide Their Feelings
③ Empathy: A Leader's Key to Keeping Talented People
④ Hiring Replacements: A Smart Investment
⑤ Customers First, Employees Second

정답 및 해설

2-10 **1.**② **2.**④ · 2-11 **1.**⑤ **2.**② · 2-12 **1.**⑤ **2.**③

2-10 · 2024년 7월 고3 학평 38번

1. ②　if절의 주어가 복수 the rewards to us이므로 동사는 outweigh여야 한다. ② outweighs → outweigh.

2. ④　이기적 경로는 보상과 비용을 따지는 자기중심적(self-focused) 계산이고, 이타적 경로는 공감(empathy)에서 나와 큰 비용이 들어도 돕게 한다.

2-11 · 2026학년도 9월 모평 32번

1. ⑤　공감 비판론자들은 공감이 내집단 편향을 키워 갈등을 악화시킨다고 본다. 따라서 공감을 늘리라는 처방은 갈등 상황에서 '역효과를 낳는다'. ⑤ effective → counterproductive.

2. ②　공감이 탈진·내집단 편향·오해를 낳아 갈등을 키울 수 있으므로 다른 도구를 써야 한다는 공감 비판론을 소개한다.

2-12 · 2027학년도 9월 모평 29번

1. ⑤　공감하는 리더는 다른 사람의 말에 집중하며, 직원의 필요를 경청함으로써 무엇이 그들에게 '존중받는다(들어 준다)'는 느낌을 주는지 알아낸다.

2. ③　공감은 단순한 친절 이상으로, 직원 만족을 유지하고 유능한 인재를 지키는 리더의 핵심 능력이라는 글이다. ①은 글이 부정한 내용이다.